## Our Services:

- 24-hour reception service / telephone customer service between 22:00-06:00
- Bar opening hours from 6:00 to 22:00 every day/ limited products available at night
- Restaurant opening time every day 7:30-22:00
- Gluten and lactose free foods available
- Breakfast option between 7:30-22:00: extended continental breakfast
- Drink service tot he room upon request every day from 7:00 till 22:00
- Snacks, crisps, alcoholic and non-alcoholic beverages, ice creams are available at the bar
- Basic hygiene products available at the reception
- Use of microwave and kettle at the reception
- Multilingual staff (English, German, Spanish, Russian)
- Wake-up call service
- Photocopying and printing services at the reception
- Printer in public areas
- Pen and note papier is available ont he reception
- Telephone service at the reception
- Free WiFi service in rooms and public areas
- Credit card and debit card payment options
- Safe deposit box available, value preservation
- 24-hour free luggage storage
- Storage options for sports equipment and larger items
- Transfer oprtunites
- Escorting guests tot he room
- Package delivery available upon request upon arrival or departure
- Hairdryer, kettle, plug adapter available at the reception
- Shoe shine equipment at the reception
- Free sewing kit available at the reception
- Free umbrella usage at the reception
- Laundry and ironing services at an additional cost/ Ironing within 1 hour
- Iron and ironing board provided
- Request for extra pillows, duvets, cribs, extra beds available
- Daily automatic cleaning
- Towel change every days
- Bed linen changed twice a week or every day if you like
- Current magazines and magazines at the reception
- Air-conditioned lounge with television
- Garden furniture, terrace tables, chairs, benches, seating areas, grill area, playroom, outdoor playground, minigolf, sport equipment, ping-pong, bycicles
- Air-conditioned conference room, banquet oportunities
- Workstation
- Cable TV, international channels, radio available on the television
- Security camera system
- Ticket purchase for bus and boat sightseeing tours
- Information materials about the region
- Parking available for every type of car
- Baby accessories: baby chair, baby mattress, children's bed, baby monitor